

ADT Home Assist Quick Start Guide

Powered by **SOFIHUB**



**Home
Assist**

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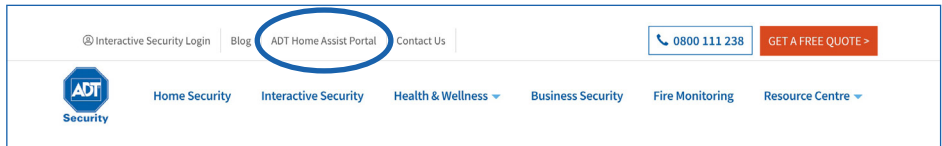
1 Setting up your ADT Home Assist home

Turn the device on (The device will automatically update it's software if required). Your device will greet you with a welcome chime indicating that your device is now ready to be set up.

2 Create a portal account and link your device

You can access the **ADT Home Assist portal** through the "portal" tab on the menu of the ADT Home Assist website: adtsecurity.co.nz/adthomeassist

OR via direct URL: <https://portal.nz-adt-production.sofieco.net/login>



To create your **ADT Home Assist portal** account:

Click "Create Account" and follow the prompts to link your device to the portal.

ADT Home Assist

Email Address ⌵

Password

Remember me

Forgot Password Log in

Don't have an account yet?

Create Account



ADT Home Assist

Create an account

Tell us a bit about yourself...

* First name: ⌵

* Last name:

* Email:

Mobile:

* Password:

* Confirm:

protected by reCAPTCHA

Back Create Account

3 Activating the sensors

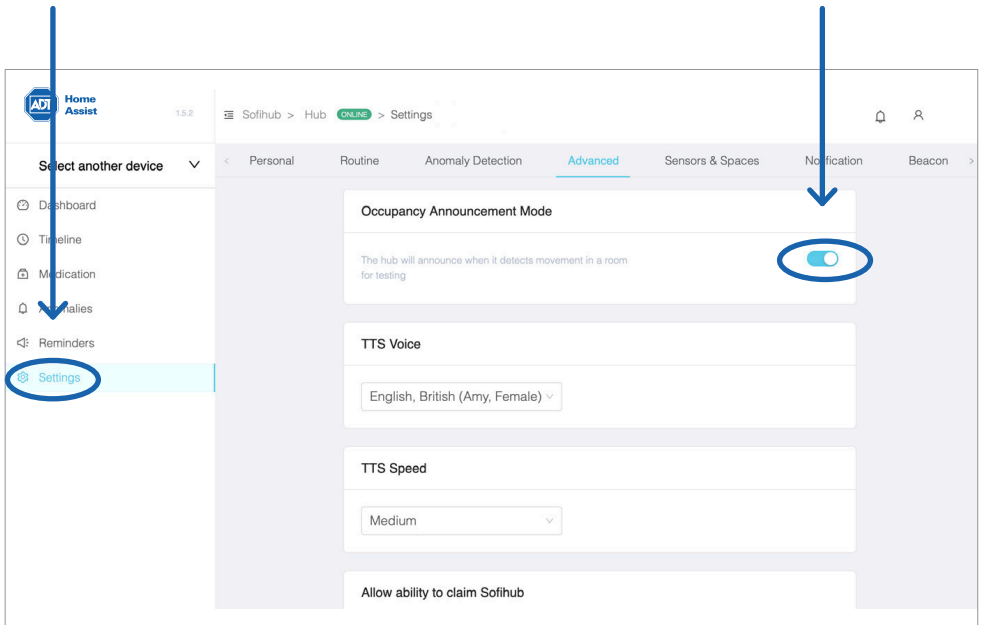
Remove the cover from the back of the sensor, hold the batteries in place and remove the plastic tab. Place the cover back on and set the sensor down next to the hub. Repeat for all sensors. A light will appear on the front of the sensor indicating that it is in working order.

3.1. Turn on Occupancy Mode

Through the portal, turn on occupancy mode (for testing).

This can be found under **Settings** in the **Advanced** Tab.

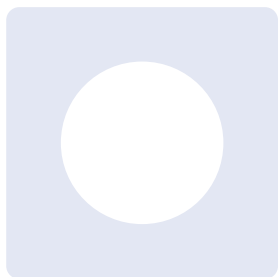
The hub will announce when it detects movement in a room.



4 Installing and testing the sensors

It is important that the positioning of the sensors are carefully considered and correctly placed in the occupant's home.

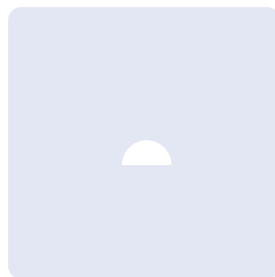
The sensors come with covers to ensure that there is no unwanted triggering of the sensors.



Uncovered
(motion)



Pet Cover
(motion)

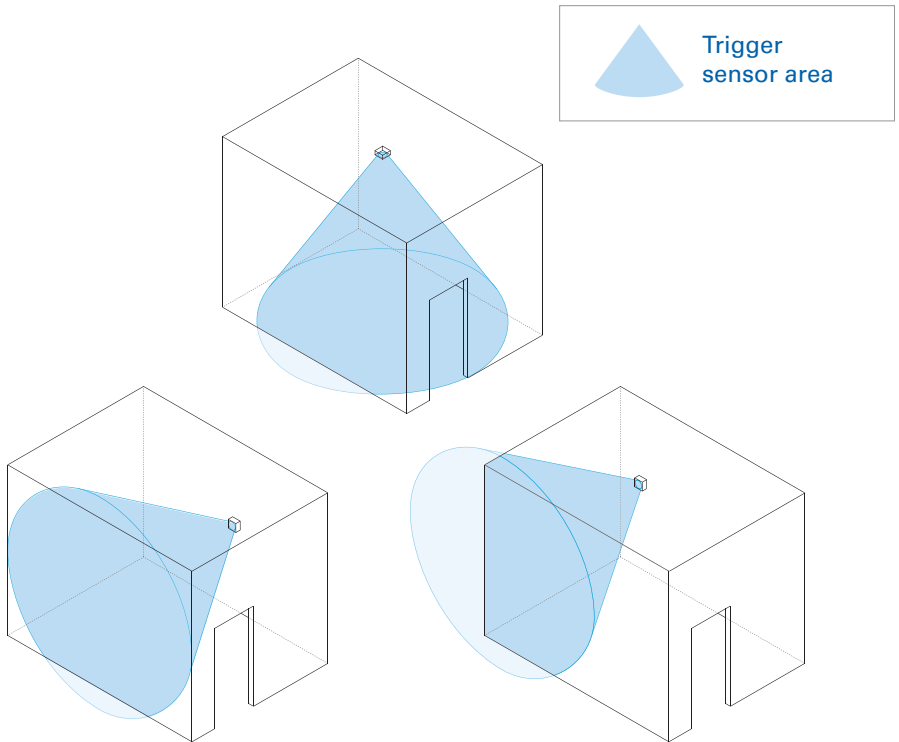


Transit Cover
(transit)



Uncovered

Ensure that the sensors are placed facing away from any windows as bright lights can trigger the sensors. demonstration of the sensor placement and covers in effect.

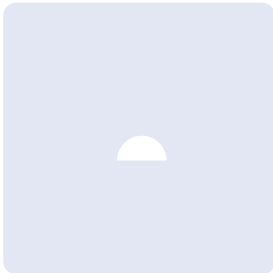
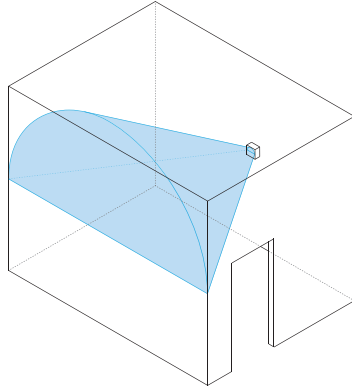


Please note that the illustrations are not to scale and is simply a visual demonstration of the sensor placement and covers in effect.



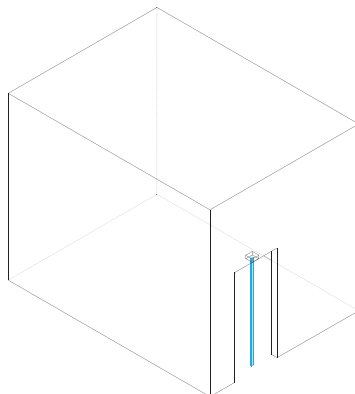
Pet Cover

If the occupant has pets, this cover will ensure that they will not trigger the sensors.



Transit Cover

Transit sensors are located in doorways and should only trigger when someone walks through the doorway



5 Sensors and spaces

Settings > Sensors & Spaces

This is where you can see all your current sensors and the spaces (or rooms) they are located within the home. You can add new sensors and allocate them to rooms, replace them, or delete them.

The screenshot shows the ADT Home Assist app interface. On the left, a navigation menu includes 'Settings', which is circled in blue. A blue arrow points from this menu item to the 'Sensors & Spaces' tab in the top navigation bar, which is also circled in blue. The main content area displays a 'Sensor' list with the following table:

Name of Sensor	Located in the Space	Action
Bathroom Motion	Bathroom	Edit Replace Remove Resend Config
Bathroom Transit	Bathroom	Edit Replace Remove Resend Config
Bedroom Motion	Bedroom	Edit Replace Remove Resend Config
Bedroom Transit	Bedroom	Edit Replace Remove Resend Config
Entry Space	Entry Room	Edit Replace Remove

6 Complete testing

Once your device and sensors are optimally placed, turn **OFF** occupancy mode

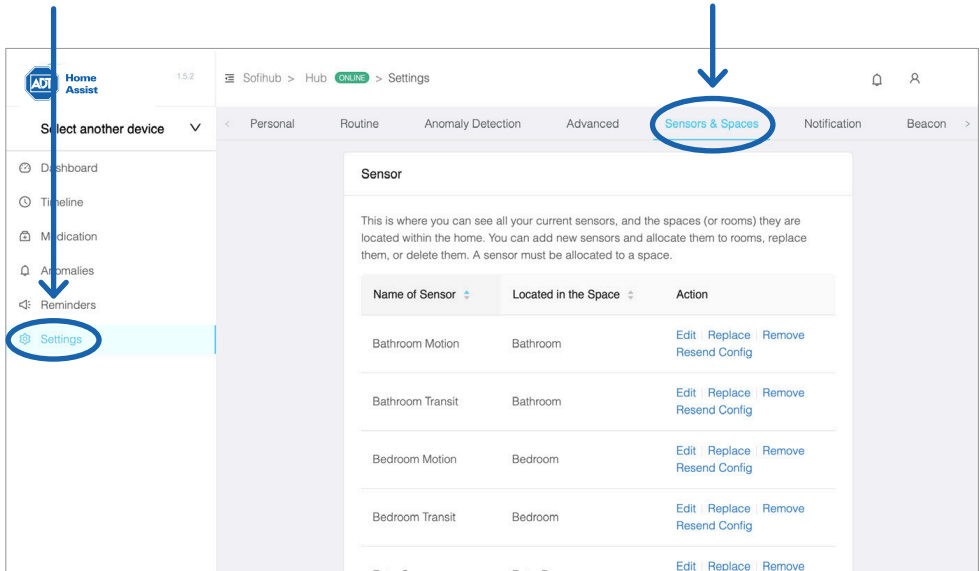
Settings > Advanced

The screenshot shows the 'Occupancy Announcement Mode' setting. The text below the title reads: 'The hub will announce when it detects movement in a room for testing'. To the right of this text is a toggle switch that is currently turned off (grey).

7 Adding carers

You can securely invite carers to access the ADT Home Assist portal through the **carers** tab in the **menu settings**.

+ Invite Carer

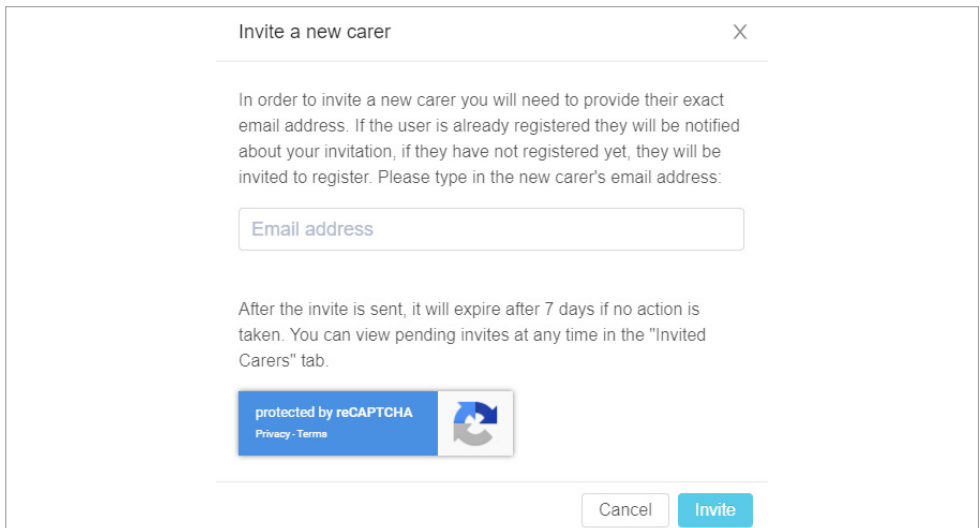


Screenshot of the ADT Home Assist Settings page. The 'Settings' menu item is circled in blue, and the 'Sensors & Spaces' tab is also circled in blue. A blue arrow points from the 'Sensors & Spaces' tab to the 'Sensor' table below.

Sensor

This is where you can see all your current sensors, and the spaces (or rooms) they are located within the home. You can add new sensors and allocate them to rooms, replace them, or delete them. A sensor must be allocated to a space.

Name of Sensor	Located in the Space	Action
Bathroom Motion	Bathroom	Edit Replace Remove Resend Config
Bathroom Transit	Bathroom	Edit Replace Remove Resend Config
Bedroom Motion	Bedroom	Edit Replace Remove Resend Config
Bedroom Transit	Bedroom	Edit Replace Remove Resend Config



Invite a new carer X

In order to invite a new carer you will need to provide their exact email address. If the user is already registered they will be notified about your invitation, if they have not registered yet, they will be invited to register. Please type in the new carer's email address:

After the invite is sent, it will expire after 7 days if no action is taken. You can view pending invites at any time in the "Invited Carers" tab.

protected by reCAPTCHA Privacy - Terms

Cancel Invite

8 Your ADT Home Assist portal

8.1. Dashboard

Overview of the status of your device, the sensors, recent messages and recent occupancies.

Stan's Hub (Desk) ONLINE
Current Hub Name: 201812171718:38:13 (ADT)
Last seen: a minute ago
In Lounge Room (Entered a day ago)

Charge Complete 🔋 38% 📶 UNKNOWN

Sensors

Name	Status	Heartbeat	Triggered	Battery
Bathroom Motion	ONLINE	an hour ago	a day ago	🟡
Bathroom Transit	ONLINE	11 minutes ago	a day ago	🟡
Bedroom Motion	ONLINE	36 minutes ago	a day ago	🟡
Bedroom Transit	ONLINE	6 minutes ago	a day ago	🟡
Extra Sensor	ONLINE	an hour ago	2 months ago	🟢
Kitchen Motion	ONLINE	31 minutes ago	a day ago	🟢
Living Room Motion	ONLINE	4 minutes ago	a day ago	🟡
Medication Motion	ONLINE	9 minutes ago	a day ago	🟡
Spare Room Motion	ONLINE	6 minutes ago	a day ago	🟡

Recent Messages Send Message

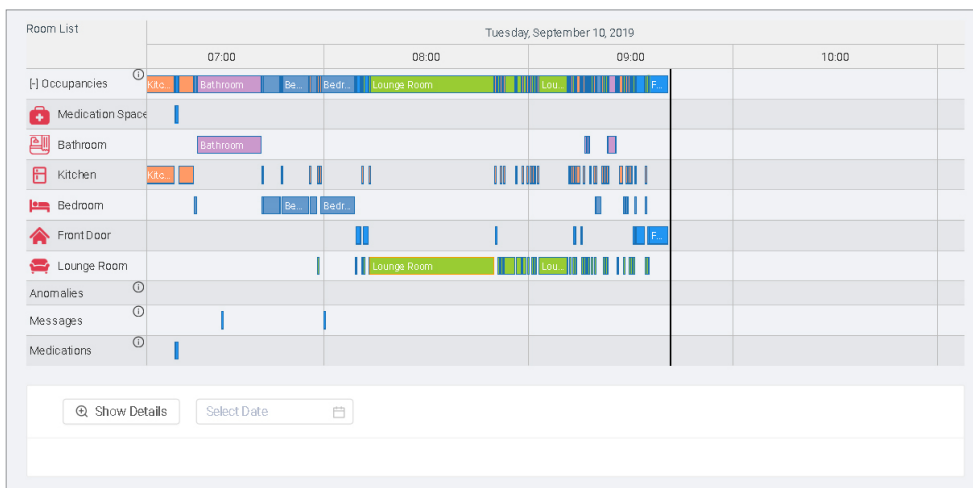
- Medication Reminder at 9:31am
9:31 AM Tue 17 Dec Volume 38%
- I've successfully connected to Wi-Fi
9:16 AM Tue 17 Dec Volume 38%
- I've received details for a Wi-Fi network, I'll try to connect in a moment!
9:16 AM Tue 17 Dec Volume 38%
- Medication Reminder at 9:31am
9:31 AM Sat 15 Dec Volume 38%

Recent Occupancies

- Lounge Room: a day ago - Now
- Lounge Room: 16 minutes, 40 seconds
- Bathroom: 42 seconds
- Lounge Room: 2 days, 20 hours, 12 minutes, 54 seconds
- Bedroom: 37 days, 4 hours, 3 minutes, 41 seconds
- Bathroom: 7 days, 20 hours, 19 minutes, 29 seconds

8.2. Timeline

Visual timeline of occupancies.



9.3. Medication


View medication access.

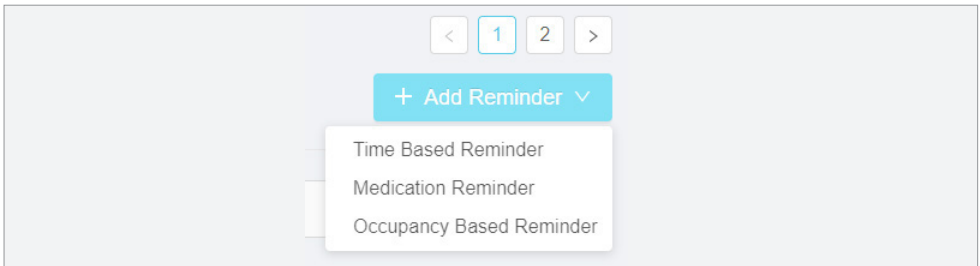
9.4. Anomalies

View anomalies (past, recent and current). eg. Late to bed, late to wake, bathroom too long.

9.5. Reminders

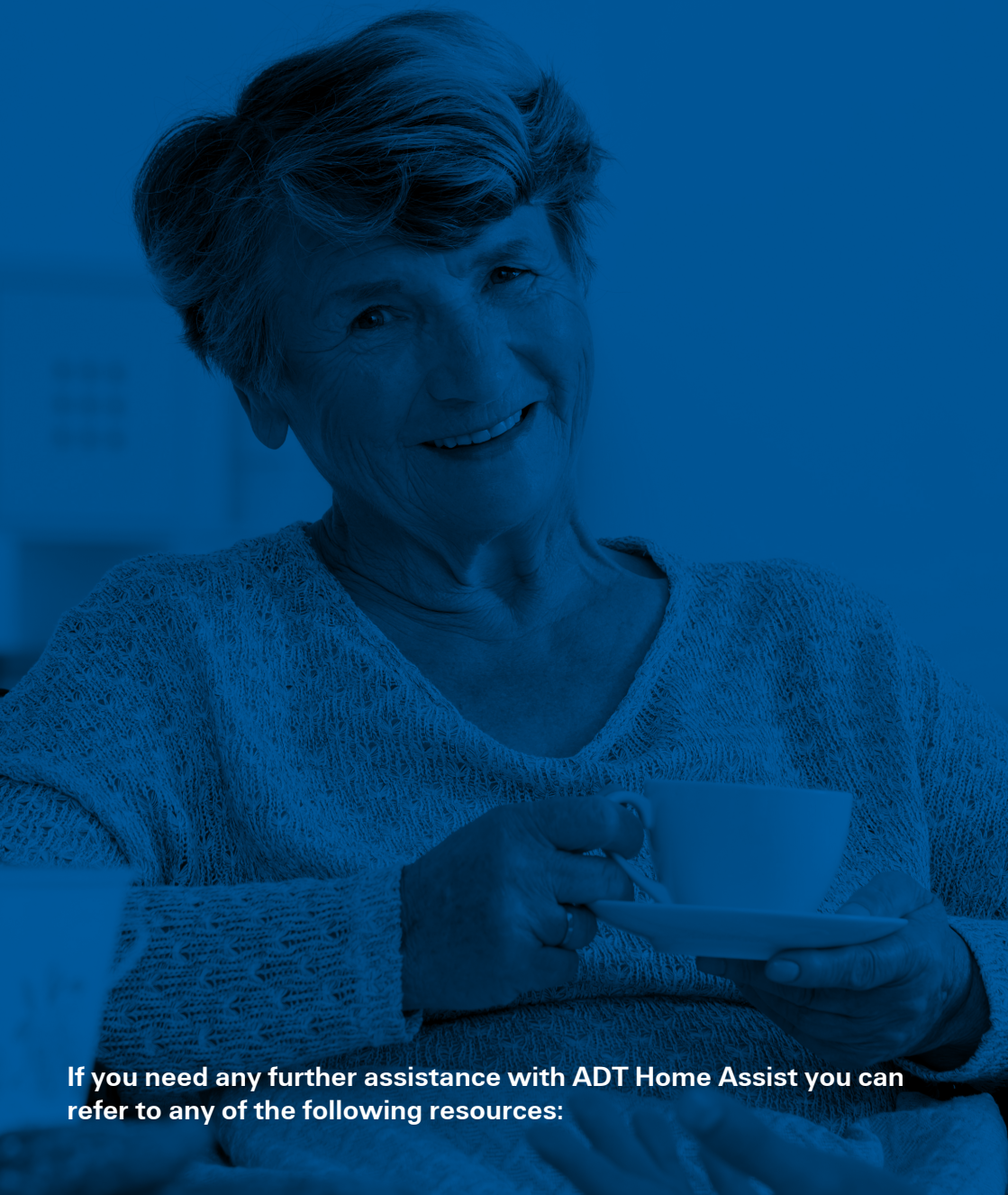
View and add reminders.

Name	Message	Date	Time	Days	Action
Charge your Beacon (weekday reminder)	Hi there, don't forget to put your beacon on charge before you go to bed tonight.	27/11/2019	10:00 PM	Mon,Tue,Wed,Thu,Fri	



The image shows a user interface for managing reminders. At the top, there are navigation buttons: a left arrow, a box containing the number '1', a box containing the number '2', and a right arrow. Below these is a blue button with a plus sign and the text '+ Add Reminder' followed by a downward arrow. A dropdown menu is open below the button, listing three options: 'Time Based Reminder', 'Medication Reminder', and 'Occupancy Based Reminder'.

Notes



If you need any further assistance with ADT Home Assist you can refer to any of the following resources:

ADT Security 0800 111 238

ADT Home Assist Online Support:
www.adtsecurity.co.nz/adthomeassist



**Home
Assist**