ADT Home Assist

Beacon Quick Start Guide

ADT Home Assist

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ADT Home Assist Portal

ADT Home Assist Beacon Device

Setting up your account

You can access the ADT Home Assist portal through the ADT Home Assist page on our ADT Security website: **www.adtsecurity.co.nz**
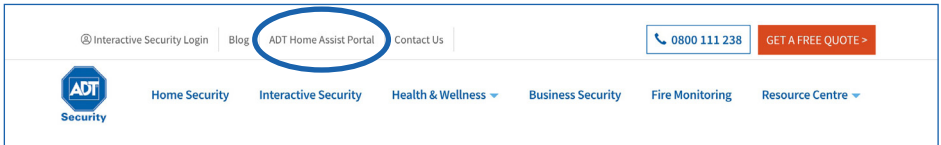
To create your **ADT Home Assist** account:
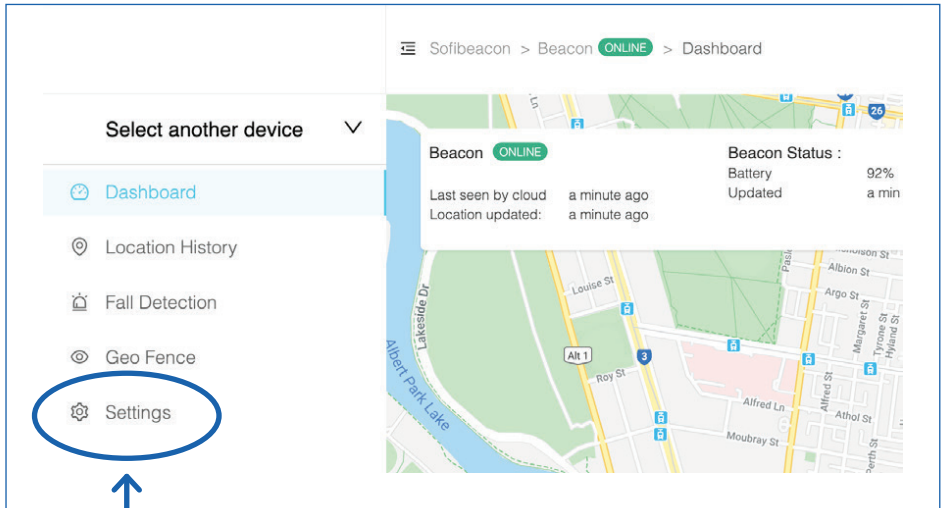Click "Create Account" and follow the prompts.
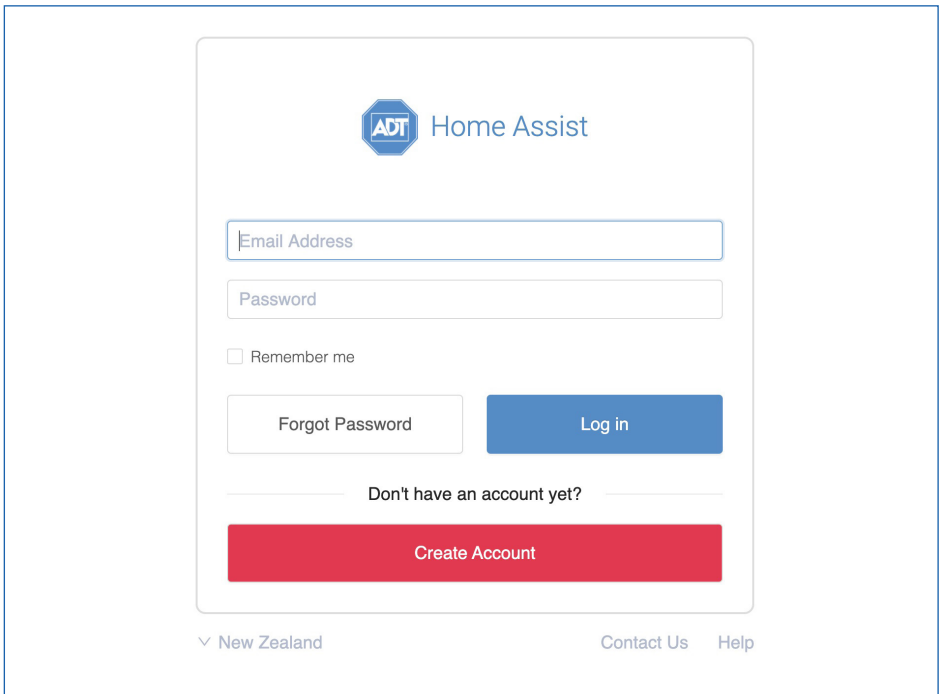
Setting your emergency contacts

Once your ADT Home Assist account is set up using the unique details of your device, go to the settings tab in the menu to set your emergency contacts and invite carers.

Customise your beacon settings

You can customise your beacon settings in the portal menu:

Dashboard
Shows overview of the beacon's location and status.

Location History
Access information on the beacon's location history.

Fall Detection
Toggle Fall Detection 'ON' and select your beacon's desired sensitivity on the scale.

Geo Fence
Set your beacon's geo fence perimeter. You will receive alerts when the beacon's location moves outside of the set area.

Warning: Please keep the IMEI
(International Mobile Equipment Identity)
somewhere safe for your records

Getting to know your device

Lanyard Hole

SOS Button

Microphone

Getting to know your device (continued)

Beacon - Side

Cellular Indicator **(GREEN)**

Call Button

Silent Mode Button

Positioning Indicator **(BLUE)**

Power Indicator **(RED)**

Getting to know your device (continued)

Beacon - Back

Loudspeaker

Screw Holes

Charging Contacts

Getting to know your device

Charging Base - Front

Charging Contacts

Voice On/Off Button

Call 1 Button

SOS Button

Tip

IMPORTANT In order for the call 1 button and SOS button on the base station to function correctly you must first pair your beacon to your base station.

Press and hold the second button (labelled call 2) on the base station as well as pressing the bottom side button on the beacon simultaneously.

You may see the base station LEDs colour change during this process.

If pairing has succeeded, you should hear the base station say "Pairing successful"

Getting to know your device (continued)

Charging Base - Back

Loudspeaker

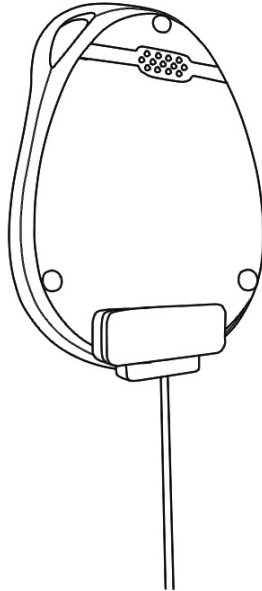# Getting to know your device (continued)

Charging Base - Bottom

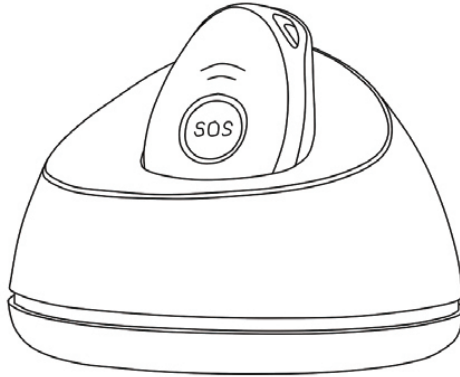USB Cable

Charging your device

There are two ways to charge your device

1. Charging by magnetic USB cable

- When placing the magnetic USB cable on the device charging contacts make sure it is positioned correctly.

- The power indicator (red light) should blink when charging and remain solid when fully charged.

- When the device starts charging successfully you will hear an audible voice prompt.

Charging your device (continued)

2. Charging by base

- Place the device on the charging base.

- Connect the USB cable from the charging base to the AC adaptor.

The charging base light will glow when charging and turn solid when fully charged .

| **Tip**	For the first time use, please fully charge the battery for around 2-3 hours.
Tip	The charging base is equipped with a 2000mAh back up battery, which can charge the device when the electricity is off at home or when traveling.
Tip	At 20% it only plays an audible voice prompt. At 15% it plays an audible voice prompt and sends a text message to the emergency contacts.

# Switching the device ON/OFF
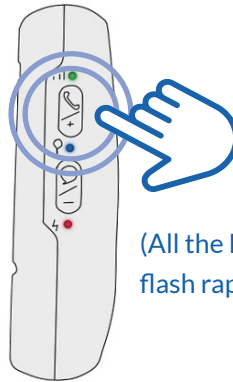
(All the LEDs will
flash rapidly)

To turn on the device: press the top button for 1 second, all the LEDs will flash rapidly. The device can also be turned on automatically by charging via magnetic USB cable or putting it into the docking station.

To turn off the device: press and hold the side button and SOS button together for 3 seconds until the LEDs turn off.

3 sec.

Activating an SOS alarm
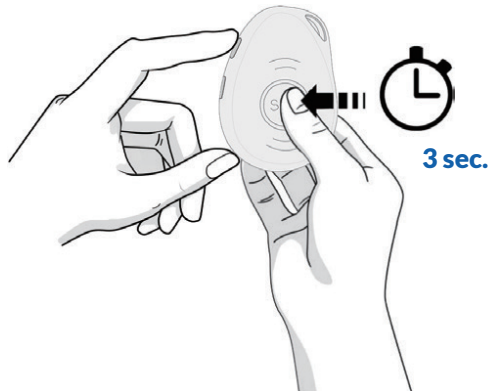
3-4 sec.
(Press for
3-4 seconds)
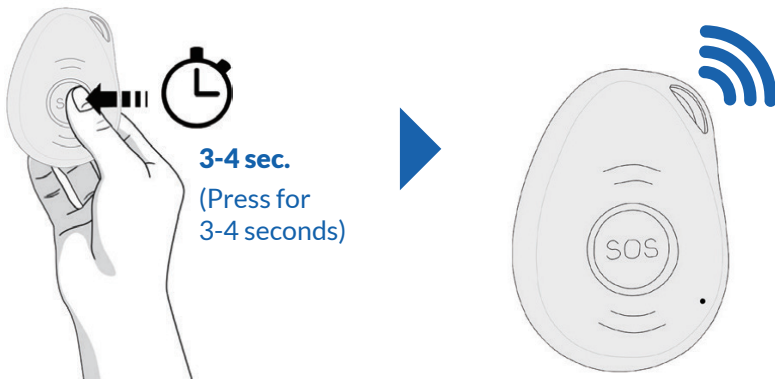
When you need help, press the SOS button for 3-4 seconds till you hear a voice prompt of activating an SOS alarm. This starts the "Help me!" text message sequence to your emergency contacts. Your emergency contacts will be individually called shortly afterwards automatically, until the SOS sequence is stopped.

- If the device fails to connect to the first number, it will call the second number after delay of 15 seconds. In case the second number fails to be connected as well, the system will connect to the third number etc.

Activating an SOS alarm (continued)

Between each call, it will have 10 seconds delay, during this time, user can stop call sequence or prevent a possible false alarm by pressing the SOS button. The receiver of the call can also stop call sequence by pressing 1 on their mobile phone during two way talking.

Use the side buttons +/- to adjust the sound volume during a call.

Tip Please remember to program emergency contact numbers. It is not mandatory for all ten authorised numbers to be set, however a minimum of one must always be set.

Tip Please be patient during the call sequence. There can be short delays as the alarm calls phones who maybe out of range or delivered to people's voicemail.
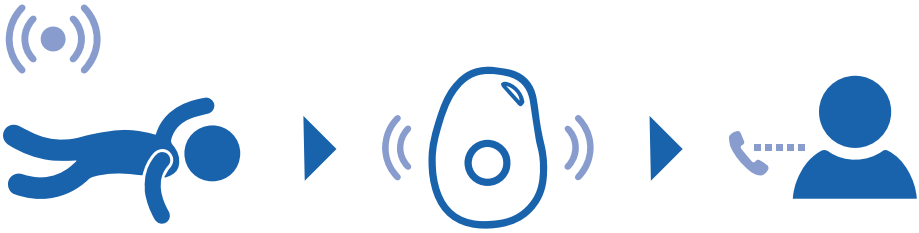
Getting a GPS fix

To get an initial fix for the GPS features, use outdoors or near a window so the device can get a fix on the satellites. This could take few minutes according to your environment.

GPS
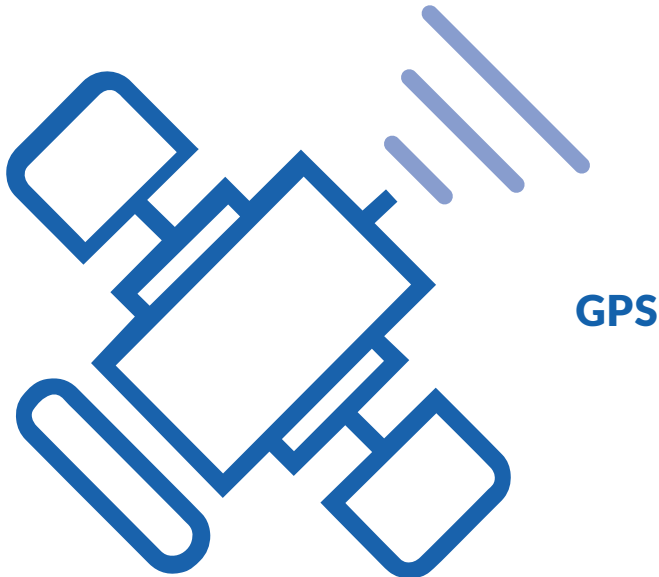
Fall down alarm

- Fall detection sensitivity can be adjusted and turned on or off via the portal.

Sometimes daily activities (such as sports, or dropping your beacon) may cause your beacon to detect a fall incorrectly and cause a false alarm. You can always cancel the fall alert before your contacts are notified by pressing the SOS button during the initial voice prompt sequence.

Tip

IMPORTANT It is possible that the beacon may not correctly detect a fall down event under certain circumstances. Using the SOS button is critical to get help in an emergency situation. If you have fallen, but do not hear the beacon voice sequence activate please press the SOS button.

Silent Mode Button

- Double click the bottom side button to turn off voice warnings, double click again to turn on voice warnings.
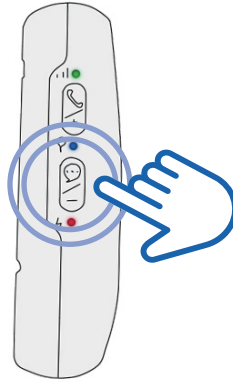
IMPORTANT Switching off voice prompts will mean that when you activate an SOS sequence, or a fall down is detected your beacon will remain silent until your emergency contacts are rung by phone.

When determining whether or not to turn off the voice prompts, please consider your personal situation and whether or not it would be appropriate to switch these prompts off.

ADT Home Assist recommends that elderly users of the beacon always have their voice prompts turned on. Turning off voice prompts may be confusing for the elderly, for example if a fall is detected and the sequence is activated, the user may not remember voice prompts are disabled and they may proceed to press the SOS button, which in turn would cancel the fall alert sequence (as the beacon allows for canceling false positive fall alerts. Please see the "Fall down alarm for more information)."

What do the lights mean?

● Cellular signal indicator - Green

Green	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds
Means	The device has a stable Cellular signal	The device is registered to the Cellular network

● Positioning indicator - Blue

Blue	Light shows a single flash rapidly every 3 seconds	
Means	The device has no latest location fix	

Blue	Light shows a double flash rapidly every 3 seconds	Light Off
Means	The device has latest location fix	The device is not fixing the latest location

● Power indicator - Red

Red	Red ON (solid)	Red shows a double flash rapidly every 3 seconds
State	Device has been fully charged	BLE connected

Red	Red Blinking Quickly	Red Off or blinking slowly
Means	Battery power is lower than 20%	The device is charging

Specifications

- Dimension: 61mm*44mm*16mm

- Weight: 40g

- Battery: Rechargeable, 3.7V, 850mAh

- Charging voltage: 5V DC

- Waterproof: IP67

- Locating technology: GPS

Cautions

Please comply with the instructions to extend the unit life:

- Don't use & store the unit in dusty places.

- Don't put the unit in overheated or over cooled places.

- Clean the unit with a piece of dry cloth. Don't clean with chemicals or detergent.

- Don't disassemble or refit the unit.

- Using other batteries will cause an unwanted situation.

Notes

ADT Home Assist